October 8, 2012
Thank you Professor Blonder, Senators and guests.
It is my pleasure to present the Academic Ombud Report for the 2011-2012 Academic Year. I would like to first thank Michelle Sohner for the concise statistical report, which will be included in the senate minutes for your future reference. This report represents the last one completed by Michelle, as she is retiring March 1, 2013. I would like to publically thank Michelle for the invaluable support and assistance she provided to me, as well as to the Academic Ombud Services Office for nearly 21 years.

The number of complaints handled by the Academic Ombud Services Office during the 2011-2012 Academic Year was 352, which is fewer than the past two years (367 and 377, respectively). The number of cases involving academic offenses increased (177 compared with 139 and 105 the two previous years). Twenty-eight of those 177 charged with an academic offense contacted the Ombud but did not appeal, and 11 students appealed the academic offense charge, which were in the areas of plagiarism (6) and cheating (5). Five of the eleven appeals were denied, and six appeals were upheld.
Two offenses represented a second offense and one third offense was seen.
Please do not hesitate to contact the Academic Ombud Services Office if Michelle or I can assist you in any way.

Thank you for the opportunity to serve as the Academic Ombud.

Qonja Preist-OPrice

## ACADEMIC OMBUD STATISTICAL REPORT

## Sonja Feist-Price 2011/2012

## I. Number of Cases Handled (Excluding Academic Offenses) 352

## DESCRIPTION OF CASES

Attendance ..... 52
Exams/Class Requirements ..... 48
Grades ..... 114
Instruction ..... 43
Personal Problems ..... 4
Progress/Promotion ..... 57
University Policy ..... 34
Total ..... 352
CLASSIFICATION OF THE STUDENT
First Year ..... 57
Sophomore ..... 64
Junior ..... 54
Senior ..... 108
Graduate ..... 53
Professional Colleges ..... 6
Non-degree ..... 3
Non-applicable ..... 7352
II. Total Number of Academic Offense Cases ..... 177
No Contact with Ombud ..... 138
Contacted Ombud; No Appeal ..... 28
Contacted Ombud; Sent to Appeals Board ..... 11
(Plagiarism and Cheating Cases)
CLASSIFICATION OF THE STUDENT
First Year ..... 89
Sophomore ..... 34
Junior ..... 20
Senior ..... 19
Graduate ..... 12
Professional Colleges ..... 3
Non-degree ..... 0
Non-applicable ..... 0
Total ..... 177
III. Total Number of Cases Sent to the Appeals Board ..... 28
(Academic Offense Appeals and Grade Appeals)
Academic Offense Appeals ..... 11
Plagiarism Appeals ..... 6
Upheld ..... 3
Denied ..... 3
Cheating Appeals ..... 5
Upheld ..... 3
Denied ..... 2
Grade Appeals ..... 17
Upheld ..... 14
Denied ..... 3
IV. Number of Mediations ..... 24
Instructor and Student ..... 17
Instructor, Chair/Director and Student ..... 4
Instructor, DUS and Student ..... 1
Instructor, Associate Dean and Student ..... 1
Administrative Staff and Student ..... 1

## V. Three-Year Comparisons

| Cases | $\mathbf{2 0 1 1 / 2 0 1 2}$ | $\mathbf{2 0 1 0 / 2 0 1 1}$ | $\mathbf{2 0 0 9 / 1 0}$ |
| :--- | :---: | ---: | ---: |
| Non-Academic Offense | 352 | 367 | 377 |
| Academic Offense Cases | 177 | 139 | 105 |
| Appeals Board Appeals | 28 | 16 | 34 |
| Grade Appeals | 17 | 5 | 27 |
| Cheating Appeals | 5 | 4 | 0 |
| Plagiarism Appeals | 6 | 5 | 4 |
| Progress in Program | 2 | 2 | 3 |

## COLLEGE WHERE CASES ORIGINATED

| COLLEGE | \# OF STUDENTS | OFFENSES | NON-OFFENSES |
| :---: | :---: | :---: | :---: |
| Agriculture | 2,915 | 3 | 7 |
| Arts \& Sciences | 5,925 | 127 | 204 |
| Business \& Economics | 2,685 | 10 | 32 |
| Communications | 1,274 | 4 | 10 |
| Dentistry | 276 | 0 | 0 |
| Design | 392 | 0 | 10 |
| Education | 2,624 | 4 | 10 |
| Engineering | 2,840 | 17 | 22 |
| Fine Arts | 812 | 1 | 21 |
| Graduate School | 474 | 0 | 3 |
| Health Sciences | 691 | 0 | 0 |
| Law | 414 | 0 | 0 |
| Medicine | 1,355 | 0 | 2 |
| Nursing | 1,195 | 6 | 7 |
| Pharmacy | 622 | 2 | 6 |
| Public Health | 278 | 0 | 0 |
| Social Work | 545 | 3 | 10 |
| Non-Applicable |  | 0 | 8 |
| TOTAL |  | 177 | 352 |

